

HOW TO SIGN IN TO MEDICARE.GOV

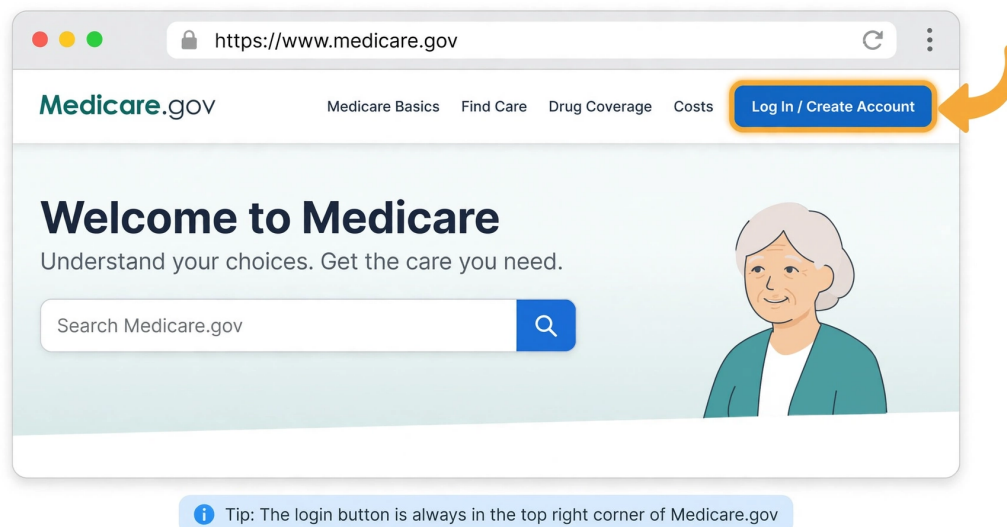
A Simple Step-by-Step Guide for Clients | Official site: <https://www.medicare.gov/account/login>

STEP 1: Go to Medicare.gov & Find Log In

1. Open Chrome, Safari, or Edge.
2. Type **medicare.gov** in the address bar.
3. In the **top right corner**, click the blue button 'Log In / Create Account'.

1 STEP 1 Log in to your Medicare.gov account

Go to the Medicare.gov homepage and click the button in the top right corner.



Tip: Make sure the address bar says <https://www.medicare.gov> - that's the real government site.

STEP 2: Choose a Secure Sign-In Service

Medicare uses 3 trusted partners. You only need ONE. All are free:

- **ID.me** - Most popular, has 24/7 help. Use if you already use it for Social Security/IRS/VA.
- **Login.gov** - Government-run secure login.
- **CLEAR** - Fast verification.

Click '**Sign in with ID.me**' if unsure. If you have an account, enter email/password. If not, click Create Account.

STEP 2 OF 3



Step 1
Start sign-in



Step 2
Choose verification



Step 3
Access your account

Choose a verification service to sign in

Select one of the three trusted services below. You only need to use one.



ID.me.

Use your ID.me account to verify your identity securely.

Sign in with ID.me →



LOGIN.GOV

Use your Login.gov account — a secure sign-in service used by U.S. government agencies.

Sign in with Login.gov →



CLEAR

Use your CLEAR account to verify your identity quickly and securely.

Sign in with CLEAR →



Tip for seniors: If you already have an account with one of these services, choose it. If you're not sure, choose ID.me — it's the most commonly used option.



Need help choosing?

Call Medicare 24/7 at 1-800-MEDICARE
(1-800-633-4227) • TTY: 1-877-486-2048



All three options are secure, private, and approved by Medicare.gov

STEP 3: Verify Your Identity

Have ready:

1. Your **red, white, and blue Medicare card** - need your Medicare Number (MBI).
2. Your **cell phone** - you'll get a 6-digit code by text.
3. An **email only you use** and a strong password.

Enter the MBI, then enter the code from your phone. This protects your account with federal security.

Create your account

Follow these steps to get secure access to your Medicare information.



Identity verification step

We verify your identity to protect your account. Have your Medicare card nearby and your phone ready for the security code.

Your Medicare card

Enter your Medicare number (MBI) from your red, white, and blue card.

Your MBI is private. We hide it here and it will be encrypted when you enter it.

Two-step verification code

We'll send a one-time security code to your phone.

Code sent by text message (SMS)

Enter the 6-digit code exactly as shown

Do not share this code with anyone

Secure and private

Your information is protected with federal security standards and encryption. We never share your personal information.

Verify and continue →

By continuing, you agree to our [Privacy practices](#) and [Terms of use](#).

STEP 4: You're In - What You Can Do Now

At Medicare.gov/account/login you can:

- View claims & what you owe
- Print or order a new Medicare card
- See coverage dates for Part A & B
- Build a drug list for Part D plan shopping
- Update contact info

Stuck? Click 'Forgot username/password' or call 1-800-MEDICARE (1-800-633-4227) / TTY 1-877-486-2048 - 24/7. You can also book help with us below.